



Order Agreement and Terms

In contrast to the "off the rack" approach to making your outward expression to the world, which is your attire, you made the decision to adorn your beautifully melanated skin in our ensembles. We love and appreciate you deeply for your investment back into our community. To begin preparations on constructing a custom made garment, as well as, provide the best fitting garment, at the date promised, you MUST agree to and be present at a timely manner for:

- a scheduled meeting for figure measurements of each person,
- 2 fittings, includes (Final fitting of the garment or sample garment)

Also, complete:

a Client Info Sheet, and
Order Form.

Clients must provide a \$25 deposit per garment (a 2-piece toddler set is one garment). Orders will be processed ONLY on receipt of full deposit. No partial payments. On receipt of full deposit, your order begins processing on the next business day. After your order begins processing, there are NO cancelations or refunds because the preparation of your garment/s in the order has begun, at this point. All sales are final.

Cancelations and/or refunds will ONLY be considered by the discrepancy of Ankhsemble if, (1)there is found to be error on our behalf, (2)the garment is not past 25% completion, (3)the garment has not been worn or damaged.

There is a 14 business day (or more) processing time for all orders of three or less garments. Orders of three garments or less can often be available earlier than agreed, but this is not guaranteed. Orders of four or more garments will take 21 business days or more for final garment. Order processing time will not exceed 30 business days without prior notice. Full balance is due on receipt of order. NO garments from your order can be received individually or separate from your completed order, unless included on order form terms. All payment, order term obligations, prices and balance are reflection on the invoice.

You must allow for a mandatory figure measuring and garment fitting which is required for each person for each order. There is a *\$4.50 Measurements Fee per order. You must be measured before and possibly after the garment or samples are constructed. This means you and any person whom garments are to be made for in your order, must be present for figure measurements as well as a sample garment fitting. There are a minimum of 3 in person mandatory meetings with the tailor to ensure the best results. Ankhsemble, also known as, Nkosazana, also known as, Taleshea Speight, are not liable, if the fit of your completed garment is inaccurate, as a result of your absence or tardiness for the very important figure measuring and fittings appointments. The availability of the clients accurate figure measurements and a fit check are crucial to accuracy of the custom fit of the final garment.

If any errors and/or adjustments to the finished product/garment, notification must be given within 48 hours of receipt for consideration of free fit adjustments or corrections of errors. After this grace period there might be a charge, unless included on order form terms.

We are Not responsible for delivery of garments unless included on order form terms. We are also not responsible for the accuracy and or performance of measurements and/or fabrics not provided by us.

We do pre-clean our fabrics with average household detergent. Please perform an allergy check on your skin in small areas before wearing any garment.

*Figure measurements(informally called vital statistics) are a common method of specifying body proportions for the purpose of fitting clothes. They may be partial or full.

*A fitting involves the client physically trying on the finished garment/s, or a sample garment matching the basic structure, in an inexpensive material to test overall fit. It provides the best possibility of an accurate fit as well as any minor last minute adjustments (ex. Shortening a hem).

**\$4.50 Measurements Fee per order can be waived if you had figure measurements taking with CBC or an approved Sewing Professional or Company.

By signing this, I agree to, have read, and understand all the terms included,

SIGN _____
DATE _____

Thank you
Nkosazana
Owner and Operator of Custom Beauty Collection

NAME _____	DATE _____
PHONE NUMBER _____	
EMAIL _____	
Official Use ONLY	